

Tech support: What kind of computer do you have?
Customer: A white one...
Tech support: Click on the 'my computer' icon on to the left of the screen.
Customer: Your left or my left?

Customer: Hi, this is Martha, I can't print. Every time I try, it says 'can't find printer'. I've even lifted the printer and placed it in front of the monitor, but the computer still says he can't find it.

Customer: My keyboard is not working anymore.
Tech support: Are you sure it's plugged into the computer?
Customer: No. I can't get behind the computer.
Tech support: Pick up your keyboard and walk 10 paces back.
Customer: OK
Tech support: Did the keyboard come with you?
Customer: Yes
Tech support: That means the keyboard is not plugged in.

Customer: I can't get on the Internet.
Tech support: Are you sure you used the right password?
Customer: Yes, I'm sure. I saw my colleague do it.
Tech support: Can you tell me what the password was?
Customer: Five dots.

Tech support: What anti-virus program do you use?
Customer: Netscape.
Tech support: That's not an anti-virus program.
Customer: Oh, sorry... Internet Explorer..

Customer: I have a huge problem. A friend has placed a screen saver on my computer, but every time I move the mouse, it disappears.

Tech support: How may I help you?
Customer: I'm writing my first email.
Tech support: OK, and what seems to be the problem?
Customer: Well, I have the letter 'a' in the address, but how do I get the little circle around it?

A woman customer called the Canon help desk with a problem with her printer.

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Tech support: Are you running it under windows?

Customer: No, my desk is next to the door, but that is a good point. The man sitting in the cubicle next to me is under a window, and his printer is working fine.'
